

Pitstop Problems

Version. All PDFs received must be PDF Version 1.3. Any PDFs that are Verison 1.4 or higher are to be rejected. The customer must be contacted and asked to send a new PDF.

Colors. All colors must be CMYK. The color space cannot be RGB, Lab, spot or Pantone. Any PDFs that contain these colors must be rejected. The customer must be contacted and asked to send a new PDF.

Resolution. The minimum resolution for all images is 150 x 150 for Cooperator and 300 x 300 for Office Buildings. Any PDFs that contain lower resolutions are to be rejected. The customer must be contacted and asked to send a new PDF.

Transparency Settings. Any PDF with transparency settings is an unflattened PDF and is compatible with version 1.4 or higher. This is a clue that the PDF version is wrong. The PDF is to be rejected and the customer must be contacted and asked to send a new PDF.